

Reservation, Cancellation & Refund Policy

Reservation Policy

- Reservations as of January 1st of the calendar year: 50% charge applies at time of booking
- Reservations 1-7 days prior to arrival, 100% charge applies
- Pre-reservations for the following calendar year (max 11 month prior to arrival possible):
 - minimum of 4 nights required to make a reservation
 - 1-night non-refundable deposit at time of reservation
 - 50% deposit will be charged 6 weeks (42 days) prior to arrival
- Long term stay/seasonal guests: a 14-day deposit is required 6 weeks prior to arrival
- Credit card information is required at the time of reservation.
- Guests are responsible for all nights reserved.

Cancellation Policy

- 6 weeks+ (42 days) prior to arrival, full refund of deposit LESS 1-night non-refundable deposit
- 1-6 weeks (8-42days) prior to arrival: No refund of the deposit
- 1-7 days before arrival:
 - 100% charges apply for all nights reserved.
 - Long term guests: 14 days charge applies

Refund policy

- We provide a credit towards your next stay in the event of the resort being on evacuation order or if there is a government ordered travel restriction into our area.
- We do not refund deposits due to smoky air, poor weather, medical reasons, vehicle issues and other circumstances out of Loon Bay Resort's control.
- No refunds for leaving the RV site early

Thank you kindly for your understanding.

Loon Bay Resort Management